

First Nations Education Steering Committee

Suite #113-100 Park Royal South, West Vancouver, BC V7T 1A2
P: 604-925-6087 Toll-Free: 1-877-422-3672

FNESC Careers www.fnesc.ca/employment jobs@fnesc.ca



Regional ICT Support Assistant (Okanagan area, BC)

The First Nations Education Steering Committee (FNESC) is currently looking for a dedicated, energetic Regional ICT Support Assistant to join our hard working team who work collaboratively and diligently to improve education for all First Nations students in BC. Since 1992, FNESC, led by a strong and diverse board of over 100 First Nations community representatives, has worked in partnership with the First Nations School Association (FNSEA), and the Indigenous Adult Higher Learning Association (IAHLA). Communications, research, partnership-building, resource development and advocacy are all part of the work we do to advance issues in First Nations education.

Duties and Responsibilities

- Manages all incoming emails, telephone calls, voicemails and web logged issues from First Nations schools and FNESC;
- Monitors software/hardware and Education Technology trends and issues so proactive solutions can be implemented as needed;
- Coordinates training for First Nations schools;
- Communicates effectively with Central ICT Helpdesk;
- Manages all ICT related equipment in the schools, namely computers, printers, AV equipment, photocopiers, fax machines, fax services, and network servers;
- Manages the collection and entry of data for the projects required;
- Provides administrative assistance to other members of the ICT team as needed.

Required Education and Experience

- A network certificate or diploma;
- A minimum of one year of network support and program coordination experience in a busy office environment; or
- A minimum of one of equivalent combination of experience and education.
- This job requires a valid class 5 driver's license, so please confirm this in your cover letter;
- Ideally experience on First Nations or First Nations education in BC.
- Ideally currently residing in the Okanagan region or Kamloops area.

Hours of Work:

This is a full-time position. 35 hours per week. However, the nature of this position is such that some additional time with notice may be required and there is a possibility of work on weekends or during the evenings.

Contract:

One position. Full-time.

Work Location:

This position can be based in the Lower Mainland, Okanagan, or Thompson areas. 90% of this job is travel.

First Nations Education Steering Committee

Suite #113-100 Park Royal South, West Vancouver, BC V7T 1A2
P: 604-925-6087 Toll-Free: 1-877-422-3672

FNESC Careers www.fnesc.ca/employment jobs@fnesc.ca



What we offer:

- One position. Full-time;
- The salary for this position is \$44,000 per year;
- Our benefits and pension plans are above average, as is our vacation entitlement;
- Professional development and a health and wellness subsidy for all of our employees.
- Opportunity to visit remote First Nations communities that you may not be able to visit otherwise;
- Opportunity to see beautiful British Columbia close up;
- Being part of a multi-disciplinary team.

We thank everyone who applies for their interest in FNESC. Unfortunately, due to the volume of applications, we are only able to respond to those applicants who are selected for an interview. We cannot respond to telephone or email inquiries.

Please send your resume and cover letter to jobs@fnesc.ca